



OCEAN STATE CENTER FOR INDEPENDENT LIVING

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YOUR RIGHTS AND RESPONSIBILITIES AS A CONSUMER OF OSCIL

Any Consumer of OSCIL who feels that their rights have been violated has the right to an Appeal to the Following Decisions:

1. Your eligibility for services.
2. Provision of services.

The Following is a List of “Your Rights” as a Consumer of OSCIL:

1. Right to a fair and complete evaluation to determine eligibility.
2. Right to know why you are ineligible for services.
3. Right to an appeals process.
4. Right to confidentiality of records.
5. Right to be a partner in the planning of goals and services.
6. Right to continuous independent living coordinator involvement throughout your rehabilitation.
7. You (or Your Rep.) have the right to see your file at ANY time
8. If you do not understand something in your file, ask your independent living coordinator about it.
9. You have a right to request alternative formats of documents and communication mode.

Your Responsibilities as a Consumer are as Follows:

1. Responsibility to participate and follow through on plans you with your independent living coordinator.
2. Responsibility to keep in contact with your independent living coordinator.
3. Responsibility to be on time for appointments and cancel appointments with your independent living coordinator if unable to attend.
4. Responsibility to understand all forms before you sign them.
5. Responsibility to work with your independent living coordinator in developing a written independent living Plan.

The Above Information concerning the rights of a consumer and the responsibilities of a consumer were taken from the Rhode Island Client Assistance Program brochure and amended to reflect the policies of OSCIL.